# SUPPORTING EMPLOYEES IN FINANCIAL DIFFICULTY



# DIBBS AND MASSIE FOUNDATION

The Dibbs and Massie Foundation provides financial support to employees experiencing challenging circumstances. If you or a colleague are in need of a helping hand, please read below and submit an application.

# Who is Eligible?

Any permanent NAB employee (Full time / Part Time) or any retired NAB employee or the widow, widower or dependent child of a deceased Employee.

### **Application Guidelines**

Employees experiencing financial difficulty or other personal situation can complete an application form to access assistance from the Dibbs and Massie foundation. You'll be asked to provide full details of your current financial situation. Any information you provide will be treated in line with NAB's privacy policy.

The foundation can only pay for goods and services on your behalf, they cannot provide cash. Some of the common reasons for grants from the Dibbs and Massie foundation include:

- Short term financial assistance for healthcare and aid equipment costs associated with the care of family members or dependents
- Short term financial assistance in response to crisis
- Short term financial alleviation of financial hardship applications seeking support up to \$10,000 will be considered
- Employees experiencing Domestic and Family Violence (DFV).
- Assisting with funeral costs for a loved one.

Applications will be reviewed in line with the Foundations criteria. You must be a current or retired officer or the widow, widower or dependent child of a deceased officer who are in 'necessitous circumstances'

Maximum grant size is currently \$10,000

# Who manages the application process and where is my information stored?

All information provided by you is treated confidentially and only disclosed to people who need to know for the purpose of assessing your application.

NAB Employee Support Hub - a specialist team in NAB Assist for employees experiencing financial hardship - will help you complete the application and manage the application review process. You can contact this team on 1300 331 972. On your first contact you will be assigned a case manager who you can contact directly and can answer any questions you have, including about the privacy and confidentiality of your personal information.

## How do I apply?

For more information please contact the Employee Support Hub via email (NAB.Customer.Support@nab.com.au) or Phone 1300 331 972.

Application forms can be obtained from colleague connect. Send your completed application to Dibbs.Massie. Foundation@nab.com.au

# What happens next?

Your application will be reviewed to see if it meets the objectives and criteria of the foundation and the trust deed under which it operates.

NAB Employee Support Hub will be able to assist with completing your application

### What is the Dibbs and Massie Foundation?

In 1907, Mr. TA Dibbs, the retiring General Manager of the Commercial Banking Company (CBC) of Sydney, donated £5,000 to establish an Officers Relief Fund. Interest from the Fund was used to help CBC officers in cases of illness, accident, misfortune or distress of any kind, particularly where officers were not eligible for relief under the rules of the provident fund.

# What does the Dibbs and Massie Foundation do today?

Today, these funds have grown to enable the Dibbs & Massie Foundation, to support permanent and former Australia based full-time and part-time employees of NAB in circumstances of financial hardship. The trustee of the foundation is Australian Executor Trustees limited.



MR TA DIRRS



MR HH MASSIF